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Federal Employment: Poor Service Found at Federal Job Information Centers: GGD-92-116

U.S. Government Accountability Office (GAO)

BiblioGov. Paperback. Book Condition: New. This item is printed on demand. Paperback. 26 pages. Dimensions: 9.7in. x 7.4in. x 0.1in. GAO reviewed the services provided to job seekers by Federal Job Information Centers (FJIC) operated by the Office of Personnel Management (OPM). GAO found that: (1) a number of obstacles existed that would likely frustrate prospective applicants and perhaps discourage pursuit of federal employment; (2) multiple telephone calls were required to reach FJIC; (3) calls were connected on the first try...

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